

## FREIGHT - TERMS & CONDITIONS

*For All Online Orders*

### Order Dispatch:

- Orders placed before 3:00pm will be dispatched on the same day.
- Orders placed after 3:00pm will be dispatched on the next business day.

### Free Freight Eligibility:

Free freight applies to all online orders when an order meets these minimum values:

- Parts orders: Over \$100.00 (excluding GST).
- Units' orders: Over \$800.00 (excluding GST).
- Mixed orders: Must meet the Units threshold of \$800.00 to qualify.

Orders that do not meet the above values will incur the Standard Freight Fee.

### Standard Freight Fees:

Courier - Parcel	Bulk Freight
North Island: \$10.00*	North Island: \$25.00*
South Island: \$15.00*	South Island: \$35.00*

\*Fees may vary depending on size, weight, or special handling requirements.

### Freight Provider Selection:

The freight provider used for free freight orders is selected at Steelfort's discretion.

Steelfort reserves the right to use multiple freight providers based on:

- Customer location
- Product size, weight, or category
- Service availability

Customers may request a specific freight carrier by contacting our Customer Support Team; however, this may result in additional charges.

### Return Freight Costs:

Steelfort Error:	Customer Error:
Steelfort will organise return collection and cover all return freight costs	<ul style="list-style-type: none"> <li>• The customer must arrange and pay for return freight.</li> <li>• Original freight charges paid at the time of purchase will not be refunded.</li> </ul>

### General Freight Conditions:

- Freight charges are subject to change without notice based on carrier rates or handling requirements.
- Risk in goods transfers to the customer upon dispatch from Steelfort's premises unless otherwise agreed.
- Delivery time frames may vary depending on the carrier, destination, and freight type.